Event Reviews:When, Why & How to Lead Them



An incident happened.

Miscommunication, misunderstanding, and other complex errors were involved. How do you learn from it to prevent similar events in the future?



Simple techniques like the "Five Whys" often fix the blame, but don't fix the problem. Root Cause Analyses (RCAs) are often too complex and expensive. Learning Teams are popular, but have some unique drawbacks, too.

In this concise presentation, you'll get introduced to a practical alternative: Event Reviews. You'll see plenty of real-world examples -- some funny, some dramatic. And you'll see how to apply the Event Review process to your unique needs.

You'll Learn:

- 1. The six (6) core steps of an Event Review
- 2. Six (6) core questions to ask of any anomaly you find
- Practical, non-obvious tips to help you maintain trust and Psychological Safety throughout every Event Review you lead





Watch the 1-minute video here.

Download the 2-page PDF Handout here.

Ideal for:

- Front-line supervisors, managers & senior leaders in high-hazard industries
- Specialists in Safety, HSE, Human Performance / HOP, Investigation, and Event Analysis

Formats:

- 60-90 minute on-site keynote, capstone, plenary, or breakout
- 60-90 minute webinar
- Half-day or full day workshop



"Jake walked through his step 6 process so efficiently I could confidently complete an event review tomorrow! He was also very well spoken. The overview he provided while still including applicable examples was a great balance."

~ Safety Manager for a steel construction company